

Qgiv, Inc.

Payment Card Industry (PCI) Data Security Standard

2024 Attestation of Compliance





A-LIGN.COM



Payment Card Industry Data Security Standard

Attestation of Compliance for Report on Compliance - Service Providers

Version 4.0

Revision 2 Publication Date: August 2023



PCI DSS v4.0 Attestation of Compliance for Report on Compliance - Service Providers

Entity Name: Qgiv, Inc.

Assessment End Date: 05 July 2024

Date of Report as noted in the Report on Compliance: 05 July 2024



Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance (AOC) must be completed as a declaration of the results of the service provider's assessment against the *Payment Card Industry Data Security Standard (PCI DSS) Requirements and Testing Procedures (*"Assessment"). Complete all sections. The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the entity(ies) to which this AOC will be submitted for reporting and submission procedures.

This AOC reflects the results documented in an associated Report on Compliance (ROC). Associated ROC sections are noted in each AOC Part/Section below.

Capitalized terms used but not otherwise defined in this document have the meanings set forth in the PCI DSS Report on Compliance Template.

Part 1. Contact Information				
Part 1a. Assessed Entity (ROC Section 1.1)				
Company name:	Qgiv, Inc.			
DBA (doing business as):	Not Applicable.			
Company mailing address:	207 Bartow Rd, Lakeland, Florida 33801			
Company main website:	https://www.qgiv.com			
Company contact name:	Nick Pelfort			
Company contact title:	VP Information Security			
Contact phone number:	+1 (888) 855-9595			
Contact e-mail address:	nick@qgiv.com			
Part 1b. Assessor				

(ROC Section 1.1)

Provide the following information for all assessors involved in the Assessment. If there was no assessor for a given assessor type, enter Not Applicable.

PCI SSC Internal Security Assessor(s)				
ISA name(s):	Not Applicable.			
Qualified Security Assessor				
Company name:	A-LIGN Compliance and Security, Inc. dba A-LIGN			
Company mailing address:	400 N. Ashley Drive, Suite 1325, Tampa, Florida 33602, USA			
Company website:	https://www.A-LIGN.com			
Lead Assessor name:	Taylor Cascio			
Assessor phone number:	+1 (888) 702-5446 x345			
Assessor e-mail address:	taylor.cascio@A-LIGN.com			



Assessor certificate number:	ssessor certificate number: QSA, 205-185				
Part 2. Executive Summary					
Part 2a. Scope Verification					
Services that were <u>INCLUDED</u> in the	scope of the Assessment (select all	that apply):			
Name of service(s) assessed:	Qgiv Online Fundraising Platform, Ac	cceptiva Online Fundraising Platform			
Type of service(s) assessed:					
Hosting Provider: Applications / software Hardware Infrastructure / Network Physical space (co-location) Storage Web-hosting services Security services 3-D Secure Hosting Provider Multi-Tenant Service Provider Other Hosting (specify):	Managed Services: Systems security services IT support Physical security Terminal Management System Other services (specify):	Payment Processing: □ POI / card present ☑ Internet / e-commerce □ MOTO / Call Center □ ATM □ Other processing (specify):			
Account Management	Fraud and Chargeback	Payment Gateway/Switch			
Back-Office Services	Issuer Processing	Prepaid Services			
Billing Management	Loyalty Programs	Records Management			
Clearing and Settlement	Merchant Services	Tax/Government Payments			
Network Provider	1	1			
Others (specify):					
Note: These categories are provided for service description. If these categories	or assistance only and are not intended	•			

service description. If these categories do not apply to the assessed service, complete "Others." If it is not clear whether a category could apply to the assessed service, consult with the entity(ies) to which this AOC will be submitted.



Part 2a. Scope Verification (continued)

Services that are provided by the service provider but were <u>NOT INCLUDED</u> in the scope of the Assessment (select all that apply):

Name of service(s) not assessed:	Not Applicable.		
Type of service(s) not assessed:			
Hosting Provider:	Managed Services	:	Payment Processing:
Applications / software	Systems security	y services	POI / card present
Hardware	IT support		Internet / e-commerce
Infrastructure / Network	Physical security	/	MOTO / Call Center
Physical space (co-location)	🗌 Terminal Manag	ement System	□ ATM
☐ Storage	Other services (specify):	Other processing (specify):
Web-hosting services			
Security services			
3-D Secure Hosting Provider			
Multi-Tenant Service Provider			
Other Hosting (specify):			
Account Management	Fraud and Chargeback		Payment Gateway/Switch
Back-Office Services	Issuer Processing		Prepaid Services
Billing Management	Loyalty Programs		Records Management
Clearing and Settlement	Merchant Services		Tax/Government Payments
Network Provider			
Others (specify):			
Provide a brief explanation why any che	ecked services	Not Applicable.	All in-scope services were included in

were not included in the Assessment:

Not Applicable. All in-scope services were included in this assessment.

Part 2b. Description of Role with Payment Cards (ROC Section 2.1) Describe how the business stores, processes, and/or Qgiv client's websites provide a link for patrons to make charitable donations. This link redirects the patron to a transmits account data. customized Qgiv website designed to securely accept charitable donations on behalf of the non-profit organization. Cardholder data is stored to make repeat transactions easier for the customers of Qgiv clients. All donations are made through Qgiv and Acceptiva's online portal (e-commerce transactions only) or through kiosks that connect to the online portal. The kiosks only use customer-owned Merchant IDs for payment processing. Qgiv stores, processes, and transmits cardholder data on behalf of their non-profit clients.



	This function is provided as a service for organizations that require assistance around the technical, or financial management, of these transactions.
Describe how the business is otherwise involved in or has the ability to impact the security of its customers' account data.	Not Applicable. Qgiv does not provide services or functions that impact the security of account data outside of the card data flow previously described.
Describe system components that could impact the security of account data.	Qgiv's transaction data is sent through Qgiv web servers via strong encryption, and the cardholder data is stored in an encrypted database located in an internal secure zone. The primary web servers and the secure billing server are the only system components that communicate with the various payment processors. The entire Qgiv CDE is hosted in Amazon Web Services.



Part 2c. Description of Payment Card Environment

 Provide a high-level description of the environment covered by this Assessment. For example: Connections into and out of the cardholder data environment (CDE). Critical system components within the CDE, such as POI devices, databases, web servers, etc., and any other necessary payment components, as applicable. System components that could impact the security of account data. 	The assessed environment consisted of the entire Qgiv CDE hosted within a PCI compliant cloud service provider, Amazon Web Services. The cloud-based CDE contained approved connections into and out of the environment to support its service offerings. Critical system components include cloud-based systems, anti-malware, WAF, FIM, IDS/IPS, centralized logging, and alerting mechanisms. System components that could impact the security of account data include mobile devices and workstations. Network security enforcement and segmentation include AWS virtual NSCs.			
	include AVVS VIITUAI INSUS.			
Indicate whether the environment includes segmentation to reduce the scope of the Assessment.				

(Refer to the "Segmentation" section of PCI DSS for guidance on segmentation)

Part 2d. In-Scope Locations/Facilities (ROC Section 4.6)

List all types of physical locations/facilities (for example, corporate offices, data centers, call centers and mail rooms) in scope for this Assessment.

Facility Type	Total Number of Locations (How many locations of this type are in scope)	Location(s) of Facility (city, country)
Headquarters	1	Lakeland, FL, United States
AWS Region - us-east-1	1	VA, United States
AWS Region - us-west	2	OR, United States



Part 2e. PCI SSC Validated Products and Solutions

(ROC Section 3.3)

Does the entity use any item identified on any PCI SSC Lists of Validated Products and Solutions⁺? □ Yes ⊠ No

Provide the following information regarding each item the entity uses from PCI SSC's Lists of Validated Products and Solutions:

Name of PCI SSC- validated Product or Solution	Version of Product or Solution	PCI SSC Standard to which Product or Solution Was Validated	PCI SSC Listing Reference Number	Expiry Date of Listing
Not Applicable.	Not Applicable.	Not Applicable.	Not Applicable.	Not Applicable.

For purposes of this document, "Lists of Validated Products and Solutions" means the lists of validated products, solutions, and/or components appearing on the PCI SSC website (www.pcisecuritystandards.org)—for example, 3DS Software Development Kits, Approved PTS Devices, Validated Payment Software, Payment Applications (PA-DSS), Point to Point Encryption (P2PE) solutions, Software-Based PIN Entry on COTS (SPoC) solutions, and Contactless Payments on COTS (CPoC) solutions.



Part 2f. Third-Party Service Providers

(ROC Section 4.4)

For the services being validated, does the entity have relationships with one or more third-party service providers that:

•	Store, process, or transmit account data on the entity's behalf (for example, payment gateways, payment processors, payment service providers (PSPs, and off-site storage))	🛛 Yes 🗌 No
•	Manage system components included in the entity's Assessment (for example, via network security control services, anti-malware services, security incident and event management (SIEM), contact and call centers, web-hosting companies, and IaaS, PaaS, SaaS, and FaaS cloud providers)	🛛 Yes 🗌 No
٠	Could impact the security of the entity's CDE (for example, vendors providing support via remote access, and/or bespoke software developers).	🛛 Yes 🗌 No

If Yes:

Name of Service Provider:	Description of Services Provided:			
AT&T Cybersecurity USM	Log Analysis & Aggregation			
Authorize.NET (Cybersource)	Payment Card Gateway			
IATS	Payment Card Gateway			
Imperva	Web Application Firewall (Acceptiva)			
TSYS Merchant Solutions	Payment Card Gateway			
SphereCommerce (TrustCommerce Gateway)	Payment Card Gateway			
TSYS Acquiring Solutions	Payment Card Gateway			
Stripe	Payment Card Gateway			
DonorPerfect (SafeSave) via NMI	Payment Card Gateway			
Paymentech, LLC. (TX)	Payment Card Gateway			
CashNet (Transact Campus Payments)	Payment Card Gateway			
Worldpay eCommerce	Payment Card Gateway			
Amazon Web Services	Cloud Services/Physical Access			
BluePay (via CardConnect)	Payment Card Gateway			
First Data Buypass (Concord)	Payment Card Gateway			
Note: Requirement 12.8 applies to all entities in this list.				



Part 2g. Summary of Assessment (ROC Section 1.8.1)

Indicate below all responses provided within each principal PCI DSS requirement.

For all requirements identified as either "Not Applicable" or "Not Tested," complete the "Justification for Approach" table below.

Note: One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed: Qgiv Online Fundraising Platform, Acceptiva Online Fundraising Platform

PCI DSS Requirement	Requirement Finding More than one response may be selected for a given requirement. Indicate all responses that apply.						
	In Place	Not Applicable	Not Te	ested	Not in Place	Customized Approach	Compensating Controls
Requirement 1:]			
Requirement 2:	\boxtimes]			
Requirement 3:]			
Requirement 4:]			
Requirement 5:]			
Requirement 6:	\boxtimes]			
Requirement 7:]			
Requirement 8:]			
Requirement 9:]			
Requirement 10:	\boxtimes]			
Requirement 11:]			
Requirement 12:]			
Appendix A1:]			
Appendix A2:]			
Justification for Approach							
For any Not Applicable responses, identify which sub- requirements were not applicable and the reason.				servic 1.4.5:	Not Applicable. es, protocols, a Not Applicable. nation was not p	nd ports in use. The disclosure	



that there are no wireless environments connected to the CDE. 3.3.2: Not Applicable. SAD is not stored after authorization. 3.3.3: Not Applicable. Qgiv is not an issuer and does not support issuing services. 3.4.2, 3.6.1.1: Not Applicable. This requirement is a best practice until 31 March 2025. 3.5.1.1: Not Applicable. There are no hashes of PAN present within the environment 3.6.1.3, 3.7.6: Not Applicable. No cleartext cryptographic key components were utilized within the environment. 3.7.9: Not Applicable. No cryptographic keys were shared with customers. 4.2.1.1: Not Applicable. This requirement is a best practice until 31 March 2025. 4.2.1.2: Not Applicable. Wireless technologies are neither used for transmission of PAN nor connected to the CDE. 4.2.2: Not Applicable. PAN is not transmitted over end-user messaging technologies. 5.2.3: Not Applicable. All in-scope system components are considered to be at risk for malware. 5.2.3.1, 5.3.2.1, 5.3.3, 5.4.1: Not Applicable. This requirement is a best practice until 31 March 2025. 6.3.2, 6.4.3: Not Applicable. This requirement is a best practice until 31 March 2025. 6.5.2: Not Applicable. No significant changes occurred during the assessment period. 7.2.4, 7.2.5, 7.2.5.1: Not Applicable. This requirement is a best practice until 31 March 2025. 8.2.3: Not Applicable. Qgiv does not maintain any remote access to customer premises. 8.2.7: Not Applicable. Qgiv does not allow third-party access into the CDE or in-scope environment. 8.3.9: Not Applicable. All authentication into in-scope systems required MFA. 8.3.10, 8.3.10.1: Not Applicable. No customers have access to cardholder data within any of the in-scope applications. 8.5.1, 8.6.1, 8.6.2, 8.6.3: Not Applicable. This requirement is a best practice until 31 March 2025. 9.4.1. 9.4.1.1. 9.4.1.2. 9.4.2. 9.4.3. 9.4.4. 9.4.5. 9.4.5.1. 9.4.6. 9.4.7: Not Applicable. No offline media was utilized for transmitting, storing, or processing cardholder data. 9.5.1.2.1: Not Applicable. This requirement is a best practice until 31 March 2025. 10.4.2.1: Not Applicable. This requirement is a best practice until 31 March 2025.

2.2.5: Not Applicable. There are no insecure services, protocols, and ports in use.

2.3.1, 2.3.2: Not Applicable. The assessor verified



	11.3.1.1, 11.3.1.2: Not Applicable. This requirement is a best practice until 31 March 2025.
	11.3.1.3, 11.3.2.1: Not Applicable. No significant change occurred during the assessment period.
	11.4.7: Not Applicable. Qgiv is not a multi-tenant service provider.
	11.5.1.1, 11.6.1: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.3.1: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.3.2, A3: Not Applicable. No requirements have been met with the customized approach.
	12.3.3, 12.3.4, 12.5.2.1, 12.5.3, 12.6.2, 12.6.3.1, 12.6.3.2, 12.10.4.1: Not Applicable. This requirement is a best practice until 31 March 2025.
	A1: Not Applicable. Qgiv is not a multi-tenant service provider.
	A2: Not Applicable. The entity did not utilize SSL and/or early TLS.
For any Not Tested responses, identify which sub- requirements were not tested and the reason.	Not Applicable.



Section 2 Report on Compliance

(ROC Sections 1.2 and 1.3.2)

Date Assessment began: Note: This is the first date that evidence was gathered, or observations were made.			29 March 2024
Date Assessment ended: <i>Note:</i> This is the last date that evidence was gathered, or observations were made.			05 July 2024
Were any requirements in the ROC unable to be met due to a legal constraint?			🗌 Yes 🛛 No
Were any testing activities performed remotely? If yes, for each testing activity below, indicate whether remote assessment activities were performed:			🛛 Yes 🗌 No
Examine documentation	🛛 Yes	🗌 No	
Interview personnel	🛛 Yes	🗌 No	-
Examine/observe live data	🛛 Yes	🗌 No	-
Observe process being performed	🛛 Yes	🗌 No	-
Observe physical environment	🗌 Yes	🖾 No	
Interactive testing	🛛 Yes	🗌 No	
Other: Not Applicable.	🗌 Yes	🗌 No	



Section 3 Validation and Attestation Details

This AOC is based on results noted in the ROC dated 05 July 2024.

Indicate below whether a full or partial PCI DSS assessment was completed:

- Full Assessment All requirements have been assessed and therefore no requirements were marked as Not Tested in the ROC.
- □ Partial Assessment One or more requirements have not been assessed and were therefore marked as Not Tested in the ROC. Any requirement not assessed is noted as Not Tested in Part 2g above.

Based on the results documented in the ROC noted above, each signatory identified in any of Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document *(select one):*

marked as being either In Place	bliant: All sections of the PCI DSS ROC are complete, and all assessed requirements are and as being either In Place or Not Applicable, resulting in an overall COMPLIANT rating; thereby has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested		
above.			
marked as Not in Place, resultin	n-Compliant: Not all sections of the PCI DSS ROC are complete, or one or more requirements are irked as Not in Place, resulting in an overall NON-COMPLIANT rating; thereby (Service Provider mpany Name) has not demonstrated compliance with PCI DSS requirements.		
Target Date for Compliance:			
· ·	th a Non-Compliant status may be required to complete the Action Confirm with the entity to which this AOC will be submitted before		
Compliant but with Legal exception: One or more assessed requirements in the ROC are marked as Not in Place due to a legal restriction that prevents the requirement from being met and all other assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall COMPLIANT BUT WITH LEGAL EXCEPTION rating; thereby (Service Provider Company Name) has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above or as Not in Place due to a legal restriction.			
This option requires additional review from the entity to which this AOC will be submitted.			
If selected, complete the following:			
Affected Requirement Details of how legal constraint prevents requirement from being met			



Part 3. PCI DSS Validation (continued)

Part 3a. Service Provider Acknowledgement

Signatory(s) confirms:

(Select all that apply)

	The ROC was completed according to <i>PCI DSS</i> , Version 4.0 and was completed according to the instructions therein.
\boxtimes	All information within the above-referenced ROC and in this attestation fairly represents the results of the Assessment in all material respects.
\boxtimes	PCI DSS controls will be maintained at all times, as applicable to the entity's environment.

Part 3b. Service Provider Attestation

Signature of Service Provider Executive Officer $ earrow$	Date: 05 July 2024	
Service Provider Executive Officer Name: Nick Pelfort	Title: VP Information Security	

Part 3c. Qualified Security Assessor (QSA) Acknowledgement

If a QSA was involved or assisted with this Assessment, indicate the role performed:

 \boxtimes QSA performed testing procedures.

QSA provided other assistance.

If selected, describe all role(s) performed: Not Applicable.

Dayle Casi

Signature of Lead QSA ↑

Date: 05 July 2024

Lead QSA Name: Taylor Cascio

Signature of Duly Authorized Officer of QSA Company \bigstar	Date: 05 July 2024	
Duly Authorized Officer Name: Petar Besalev, EVP Cybersecurity and Compliance Services	QSA Company: A-LIGN	



Part 3d. PCI SSC Internal Security Assessor (ISA) Involvement		
If an ISA(s) was involved or assisted with this Assessment, indicate the role performed:	☐ ISA(s) performed testing procedures.	
	ISA(s) provided other assistance.If selected, describe all role(s) performed:	



Part 4. Action Plan for Non-Compliant Requirements

Only complete Part 4 upon request of the entity to which this AOC will be submitted, and only if the Assessment has Non-Compliant results noted in Section 3.

If asked to complete this section, select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement below. For any "No" responses, include the date the entity expects to be compliant with the requirement and provide a brief description of the actions being taken to meet the requirement.

PCI DSS Requirement	Description of Requirement		nt to PCI uirements t One)	Remediation Date and Actions (If "NO" selected for any
		YES	NO	Requirement)
1	Install and maintain network security controls			
2	Apply secure configurations to all system components			
3	Protect stored account data			
4	Protect cardholder data with strong cryptography during transmission over open, public networks			
5	Protect all systems and networks from malicious software			
6	Develop and maintain secure systems and software			
7	Restrict access to system components and cardholder data by business need to know			
8	Identify users and authenticate access to system components			
9	Restrict physical access to cardholder data			
10	Log and monitor all access to system components and cardholder data			
11	Test security systems and networks regularly			
12	Support information security with organizational policies and programs			
Appendix A1	Additional PCI DSS Requirements for Multi- Tenant Service Providers			Not Applicable. The entity is not a multi-tenant service provider.
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card- Present POS POI Terminal Connections			Not Applicable. The entity did not utilize SSL and/or early TLS.
AMERICAN EXPRESS	DISCOVER Global Network		Un	